## APPENDIX A

## STANDARDS COMPLAINTS AND PERFORMANCE

## 1 April 2022 to 31 March 2023

SOUTH HAMS DISTRICT COUNCIL WEST DEVON BOROUGH COUNCIL

15 received 15 received

15 completed 15 completed

(14 no further action; 1 aborted) (14 no further action; 1 aborted)

**Complaints by Council type** 

6 District Council (31%) 2 Borough Council (25%)

9 Parish Council (69%) 13 Parish Council (75%)

1 April 2023 to 31 March 2024

SOUTH HAMS DISTRICT COUNCIL WEST DEVON BOROUGH COUNCIL

23 received 43 received

16 completed 41 completed

(14 no further action; 1 pended; 1 aborted) (40 no further action; 1 pended)

7 active/work in progress 2 active/work in progress

**Complaints by Council type** 

4 District Council (17%) 1 Borough Council (1%)

19 Parish Council (83%) 42 Parish Council (99%)

Since 1 April 2024

SOUTH HAMS DISTRICT COUNCIL WEST DEVON BOROUGH COUNCIL

9 received 1 received

3 completed 1 completed

(3 no further action) (1 no further action)

6 active/work in progress

Complaints by Council type	
0 District Council (0%)	0 Borough Council (0%)
9 Parish Council (100%)	1 Parish Council (100%)